

Our maintenance approaches

Our maintenance team's objective is to adhere to the prescribed and mandatory maintenance schedules to maximise the reliability of the fire system and equipment as mandated by the requirements of the relevant design, installation and commissioning standards.

This objective provides a systematic and uniform basis for trained SAQCC personnel to conduct the mandated physical service work.

For building owners and managers, regulators, contractors, insurers and other stakeholders, it also provides the means to implement and administer inspections, tests, and verify preventive maintenance schedules that apply to the fire protection system.

Standard Maintenance Services

Standard Maintenance includes both planned preventative and corrective maintenance services, for a monthly, agreed to fee.

For preventative maintenance, it includes in-situ equipment testing and validation, performance analysis and equipment health checks which are designed to maximise system availability and minimise faults and service down time.

Preventative maintenance includes system reliability and process improvement reviews and software maintenance and the continuous monitoring, correction and recovery of potential or partial faults. Corrective maintenance practices are written specifically with fault diagnosis and repairs in mind that are normally carried out against client-driven operations, including pre-agreed response, recovery and repair turn-round times.

Ad Hoc or Emergency Call-out Services

Ad Hoc remote and on-site emergency support services can be offered during both business hours (8x5) and non-business hours (24x7).

Cobey Fire shall provide call-out field support specialists for planned site attendance, technical investigations, resolution of critical or emergency faults or other maintenance activities not normally covered within the scope of our standard maintenance services.

Response times to site will depend upon the client's specific needs, advanced notification and also upon Cobey Fire regional support coverage and staff availability in territory.



Brendon Cobey
081 240 8003



André Potgieter
082 437 4883

